

# Propane Industry Experts

The MPGA provides first responders and law enforcement with immediate expertise on handling propane emergencies.

## PERN Provides Direct Services:

- for Propane Emergencies Only
- to the On-Site Commander of the Incident



# PERN

Propane  
Emergency  
Response  
Network



Call PERN Toll-Free:  
866-880-2564





# PERN Assists First Responders

PERN is a network of regionalized propane teams, staffed with trained propane personnel available to advise and assist first responders.

PERN advisors will determine in consult with the Chief-in-Charge if there is a need to deploy a propane team to assist or if the situation can be communicated directly to the on-site Chief.



## Chief-in-Charge Activates PERN in Case of a Propane Incident

### + How PERN Works:

1. Call the PERN Toll-Free number: 866-880-2564
2. State name and level of authority
3. State the incident or emergency
4. State location of incident including street address, intersection and city
5. Provide contact phone number

The PERN network will respond within 10 minutes of the call.

+ Call Toll-Free: 866-880-2564

